



American Honda Motor Co., Inc.  
1919 Torrance Boulevard  
Torrance, CA 90501-2746  
Phone (310) 783-2000

October 2020

## IMPORTANT SAFETY RECALL

### Dear Honda Pioneer 700 or Pioneer 1000 Owner:

This notice is sent to you in accordance with the Consumer Product Safety Act.

### What is the reason for this notice?

Honda is conducting a SAFETY RECALL on 2017-2019 and CERTAIN 2020 Pioneer 700 (SXS700) and 2016-2019 and CERTAIN 2020 Pioneer 1000 (SXS1000) vehicles equipped with Electric Power Steering to inspect for a possible defect. Our records indicate that you own one of these vehicles.

### What is the problem?

It is possible some of the vehicles listed above may have a defect in the steering joint that could cause loss of steering control, increasing the risk of a crash or injury.

### What will Honda do?

An authorized Honda SXS dealer will inspect the steering joint assembly, and repair your vehicle (if needed), free of charge.

### What should you do?

Call any authorized Honda SXS dealer and make an appointment to have your vehicle inspected, and repaired (if needed), free of charge. Please ask a Honda SXS dealer for the latest parts supply information and for the specific time your vehicle will need to stay at the dealership.

### Who should you contact with questions about this inspection/repair?

Only an authorized Honda SXS dealer can repair your vehicle. To locate a Honda SXS dealer, please visit our website at: <http://powersports.honda.com>.

### Who should you contact with further questions?

If you have further questions not answered by your Honda dealer, you may contact:

American Honda Motor Co., Inc.  
Motorcycle Customer Support  
Mail Stop 100-4C-7B  
1919 Torrance Blvd.  
Torrance, CA 90501-2746  
(866) 784-1870

### What should you do if you feel this notice is in error?

If you no longer own this Pioneer 700 or Pioneer 1000 vehicle, or some information in this notice is incorrect, please fill out and return the included, postage-paid Information Change Card. This will help us to update our records.

We apologize for any inconvenience this may cause you. Thank you for your Pioneer 700 or Pioneer 1000 vehicle purchase, and your cooperation.

Sincerely,

**American Honda Motor Co., Inc.**  
**Powersports Products**

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